



FINGERPRINTING INSTRUCTIONS FOR PLUMBERS

TSBPE IdentoGO Service Code: 11J66Z

New and renewal license/registration applicants are now required to obtain a fingerprint background check. Your fingerprints will be submitted electronically to the Department of Public Safety (DPS) and Federal Bureau of Investigation (FBI) through IdentoGO. The fee is \$39.05 and is collected by IdentoGO. This fee is *in addition* to your initial license or renewal fees. Cash and personal checks are not accepted.

To register online:

1. Click [THIS LINK](https://uenroll.identogo.com/workflows/11J66Z) to go to the TSBPE registration page on the IdentoGO website. (uenroll.identogo.com/workflows/11J66Z)
2. Click “Schedule or Manage Appointment” and complete all required fields on the pages that follow.
3. When asked for an Authorization code, mark “No.”
4. Do not request a hard card, as it will not be accepted by the TSBPE.
5. Make sure you bring proof of identification with you to the appointment.

To register by phone:

1. Call 1-888-467-2080. Use service code **11J66Z**. You **MUST** use this code. If you use the wrong code you will not be refunded for sending your information to another agency.
2. When asked for an Authorization code, answer “No.”
3. Do not request a hard card, as it will not be accepted by the TSBPE.
4. Make sure you bring proof of identification with you to the appointment.

Once completed, the background check will then be sent electronically to the TSBPE, but please keep your receipt for your records. Fingerprint background checks for any other license or agency are not accepted as fingerprint data is not shared between State Agencies. This service is NOT available at the TSBPE.

Look up Your Fingerprint Status Using Public License Search

Did you know that the most vital information associated with a plumber's license or registration in the State of Texas is available in real-time and can be accessed by anyone in just a few clicks? The TSBPE's [Public License Search](#) is a powerful tool and can be accessed by clicking "Find a License/Registration" at the top left of every page on the TSBPE website. Here's a printable sheet with all the information necessary to find what you're looking for: tsbpe.texas.gov/wp-content/uploads/documents/TSBPE_HowTo_PublicLicenseSearch.pdf